

Important Changes to Supplemental Nutrition Assistance Program (SNAP) Expense Verification

When applying for or renewing SNAP benefits, customers must now provide documentation verifying expenses for dependent care, shelter, utilities, and medical costs. This ensures they receive the correct benefit amount.

PREVIOUSLY: Customers could provide a verbal statement detailing these types of expenses, and the expense would be allowed as an income deduction.

NOW: To receive the income deduction for these expenses, customers must provide their Benefit Programs Specialist with a **document that shows proof of the expense.**

This new verification requirement applies to applications, Interim Reports and recertifications.

- » Customers will receive a Verification Checklist to let them know what is required.
- » Customers will have 10 days to provide documents that show expenses.
- » For Interim Reports, customers will receive a Request for Action form.

Scan this QR code for a list of accepted documents.



Moving? When reporting an address change, customers will need to provide verification of shelter expenses at that time to receive the income deduction.

Questions? Customers should contact their local department of social service or visit [CommonHelp.virginia.gov](https://www.commonhelp.virginia.gov) to check benefits and report changes.

